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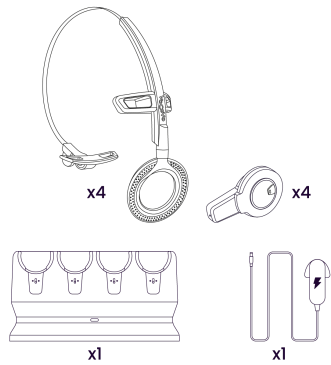
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Guide 3.1. What's in the box?



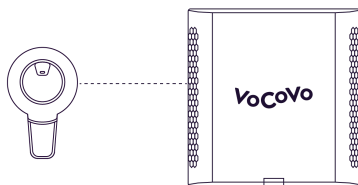
Step 1

When you open your VoCoVo Link box, you'll find everything you need to get four colleagues communicating on a single 'conference' (i.e. all together).



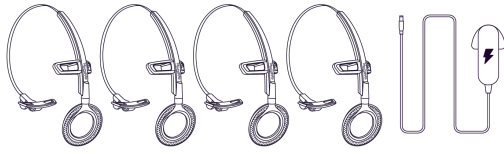
Step 2

There is 1 charging Dock, with the Hub slotted into the back, and 4 Headsets clipped into their charging sockets.



Step 3

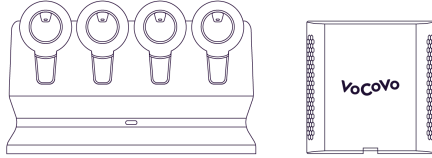
These 4 Headsets are pre-registered with the Hub, so you can get going straight away.



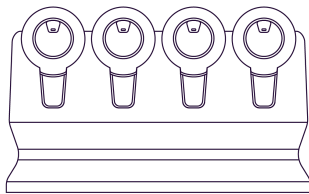
Step 4

You will also find 4 headbands, a power supply and a cable.

Guide 3.2. What configurations are available?

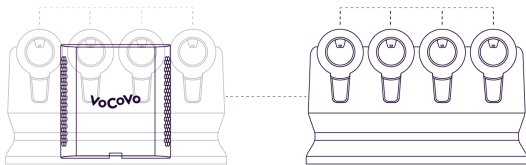


Your VoCoVo Link is easy to use straight out of the box and its modular design makes it flexible, powerful and easy to extend if you need to.



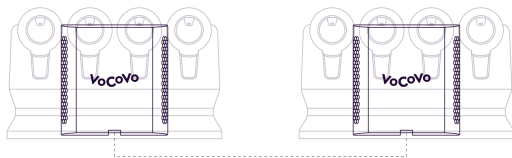
Option 1: Single-Hub with up to 4 Headsets

This default configuration allows up to 4 people to talk over the same conference. Requires 1 VoCoVo Link.



Option 2: Single-Hub with up to 8 Headsets.

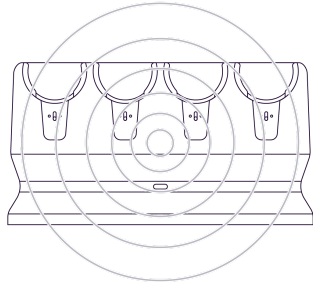
If you need more than 4 colleagues concurrently using VoCoVo Link, you can add up to 4 more Headsets to the same Hub. Requires 2 VoCoVo Links.



Option 3: Dual-Hub with up to 8 Headsets

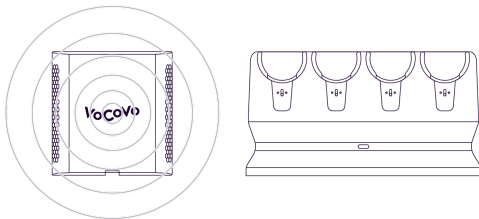
If you need additional coverage for your store, either due to its size, format or building style, you can connect 2 VoCoVo Link Hubs together. Your Reseller can install this set-up for you - it requires additional network cables and a switch. Requires 2 VoCoVo Links.

Guide 3.3. When to use different configurations



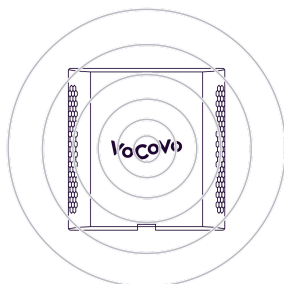
Step 1

For most locations, a Single-Hub setup will provide ample coverage. The Hub has a range of approximately 50m / 160ft indoors (40m / 130ft in the US).



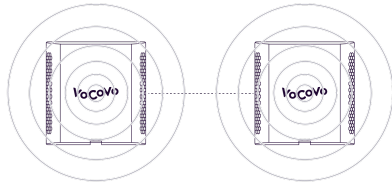
Step 2

The simplest option is to keep the Hub in the charging Dock. It's also possible to site them separately, if you need to place your Hub in an area that gives the best coverage. See Guide 2.4 for more on this. Your VoCoVo Reseller can help with this during installation.



Step 3

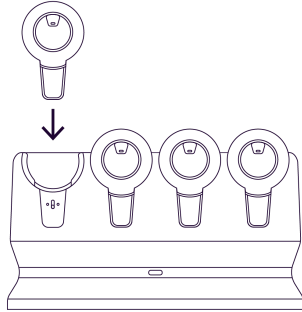
VoCoVo Link can support up to 8 S5e Headsets, so if you have additional staff on shift at the same time, you can purchase a second VoCoVo Link and register up to 4 more S5e Headsets on the original VoCoVo Link device.



Step 4

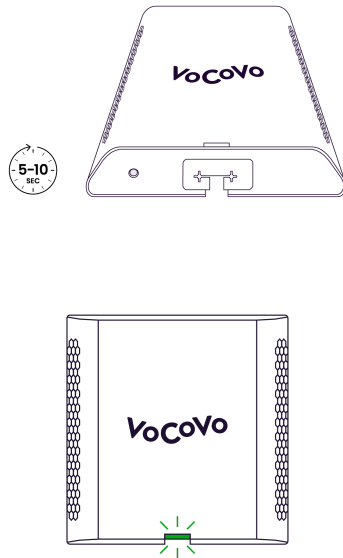
The Dual-Hub setup is recommended for larger stores, such as those with more than one floor or distinct spaces. This does require network cables and a switch to be connected up, so please bear that in mind.

Guide 3.4. Registering additional S5e Headsets



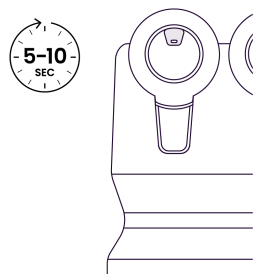
Step 1

If you need to add extra Series 5e Headsets to your Hub, follow these steps: First, clip the Headset into the Dock.



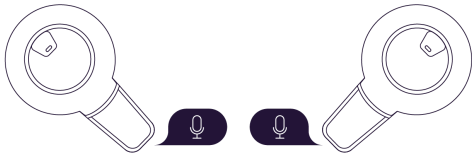
Step 2

Next, put the Hub into registration mode. See Guide 2.5 for more information on this. Press and hold the **Hub reset** button for 5–10 seconds until the Hub LED blinks green (it'll stay in registration mode for around 3 minutes).



Step 3

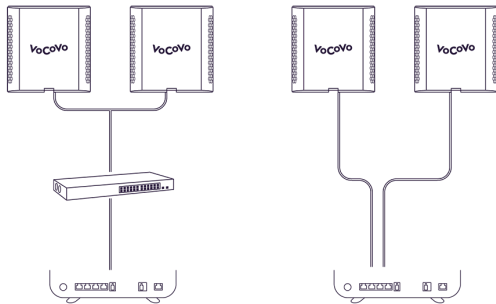
Put the Headset into registration mode. See Guide 4.3 for more information on this. While the Headset is charging, press and hold the **Volume** button for 5–10 seconds, until the LED rapidly blinks green then returns to normal.



Step 4

Test your Headset. Use a second Headset that's already registered to the Hub and confirm that your S5e Headset is working. If it does not work, repeat steps 1-3.

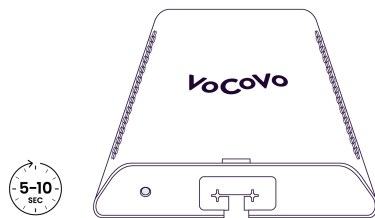
Guide 3.5. Enabling Dual-Hub mode



Step 1

To enable Dual-Hub mode, 2 VoCoVo Links must be physically networked together via a network switch. This is essential to allow all users to talk on the same conference. Your Reseller can help you with this during installation.

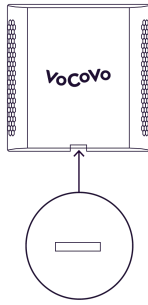
Note: Do not directly connect two Hubs using one Ethernet cable because automatic handover of headsets between Hubs will not work. Direct connection of two Hubs also prevents connection to the internet for firmware updates or configuration changes like Voice Prompt languages and automatic update scheduling. VoCoVo will not support the connection of two Hubs via a single Ethernet cable.



Step 2

Using something like a ballpoint pen, press and hold the white inset **Reset** button at the base of one of the Hubs until its LED starts blinking green (about 5-10 seconds).

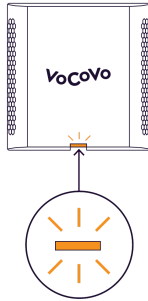
Do the same for the second Hub.



Step 3

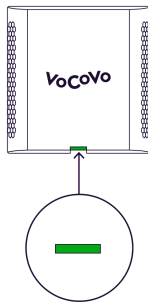
As the 2 VoCoVo Links pair, the LEDs will go through the following sequence. This can take up to 3 minutes.

Firstly there will be no light for a few seconds.



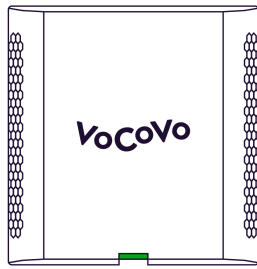
Step 4

Then it changes to blinking orange which indicates the Hubs are restarting.



Step 5

Once it turns solid green this indicates the Hubs are paired.



Step 6

Each Hub will remain in registration mode for approximately 5 minutes, before the LEDs return to their normal solid green state.